

RENPHO

Body Composition Scale



RENPHO is committed to our environment. To reduce paper usage, please scan the QR Code or enter the following URL to download the full version of the electronic User Manual:



<https://renpho.com/pages/003>

Model: ES-WBE28/ES-BR001/R-A003

Quick Start Guide

Caution!

When using digital scale, certain basic safety precautions must be followed, including the following:

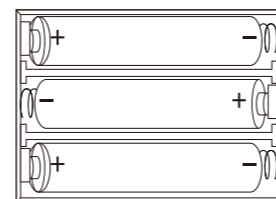
1. The WiFi-Bluetooth dual-mode scale should not be used to diagnose or treat any medical condition. You should consult a doctor prior to undertaking any diet or exercise program.
2. Any persons who may be pregnant, suffer from osteoporosis, have a pacemaker, artificial joints, portable ECG or other metal devices implanted in their body are advised against using this product. If doing so, please use for weight measurement exclusively and wear shoes in order to bypass the electric current when stepping on the scale for measurement.
3. All body composition data is for reference and should not be used as a substitute for advice from a licensed health care professional.
4. If the scale malfunctions, first check the battery power. Replace the batteries as necessary.
5. Check the device before each use. Do not use the device if damaged. The continuous use of a damaged unit may cause injury or inaccurate results.
6. Please keep the scale dry. Take caution when using the scale on wet and slippery surfaces.
7. The scale is fragile, please handle it with care.
8. This scale is a high-precision measuring device. Never jump on, stomp on, or disassemble the scale. Handle it carefully to avoid breakage.
9. The scale is not waterproof; never immerse the scale in water. To clean the surface, use a damp cloth or glass cleaner. Do not use soap or other chemical cleaning agents.
10. When pairing the scale with your smartphone for the first time, please enable the Bluetooth. After finishing the first measurement, it will ask you whether you need to pair the scale with WiFi. Once you pair the scale with WiFi, you could always choose WiFi or Bluetooth to sync data.

01

STEP 1

Before first use: Install batteries:

Install the AAA batteries correctly; they are included in the package.



Note:

1. Do not mix old and new batteries or different compositions/brands in order to prevent possible leakage.
2. The original batteries provided are NOT rechargeable. DO NOT attempt to recharge the batteries.
3. If "LO" appears on the display, please replace the batteries.

STEP 2

Use the scale in a flat and stable location. Avoid any carpeting.



02

STEP 3

Scan the QR code or search "Renpho" in the Apple App Store or Google Play Store to download.



Note: Due to continuing updates and improvements, the "Renpho" App may appear slightly different.

STEP 4

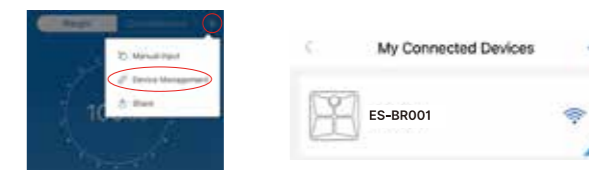
Open the App and follow set-up and pairing instructions:

- 1 Register your account in the RENPHO App using email. You may also login using Guest mode if you do not wish to register. **Note:** The device is a WiFi-Bluetooth dual-mode scale. The guest mode does not support WiFi mode, please register an account to experience the full function.
- 2 Enable Bluetooth on your smart phone:
 - For iOS Users, iOS 13 or later requires Bluetooth permissions:
 1. Go to Settings
 2. Scroll down to find the RENPHO App
 3. Switch on the Bluetooth permissions for the App.
 - Android Users: ensure locational data is turned ON for Android 6.0 or later.

03

STEP 5

To pair the scale with your smartphone first time, please enable the Bluetooth on your phone.



- 1 Tap "+" and choose "Device Management" on the measuring page.
- 2 Choose "+" on My Connected Devices.



- 3 Step onto the scale with bare and dry feet on the scale.
- 4 Tap the device name on the pairing page.



- 5 Keep standing on the scale for 5-10 seconds. Pairing is successful when your metrics appears on the Renpho App. Congratulations! You have successfully completed your first measurement and can now check your metrics stored in the App.

04

RENPHO

SMART HEALTHY LIVING

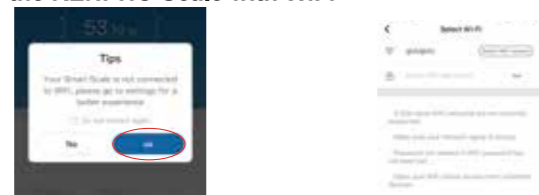
US Importer: JOICOM CORPORATION
14129 The Merge Street, Building 3 Unit A, Eastvale, CA 92880
Manufacturer: Shenzhen Ruiyi Business Technology Co., Ltd.
Qianhai Complex A201, Qianwan Road 1, Qianhai Shenzhen-Hong Kong Cooperation Zone, Shenzhen, P.R.China

*Please have your order number ready before contacting customer support.

Made in China
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STEP 6

Pair the RENPHO Scale with WiFi



- 1 After completing the first measurement, it will ask you whether need to pair the scale with WiFi, tap "OK".
- 2 Enter the correct WiFi password.



- 3 Wait for connecting scale to WiFi. At this time, the WiFi icon will flash on the scale.
- 4 Congratulations! You have successfully paired your scale to WiFi.

Note: If you didn't pair the scale with WiFi after the first measurement, you can select the device with the WiFi logo in "Device Management" to configure the WiFi settings.

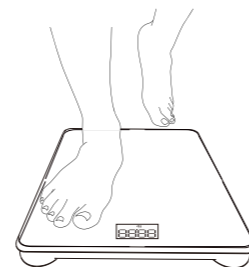
05

Important!

Recalibration:

If the scale has been moved or turned upside down, it must be recalibrated to ensure accurate results.

1. Please place your scale in a firm and flat, stable location. Avoid any carpeting.
2. Place one foot on the scale to wake it up.
3. When the monitor shows digits, remove your foot.
4. Then scale will show "CAL" then "0.0" or "0.00". The recalibration process is complete.



CAL → 00
OR
CAL → 000

For more information, please scan the QR code or check out our website of the detailed instruction.



06

FCC Regulatory Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Compliance
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISED Regulatory compliance
This device contains licence-exempt transmitters that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:
(1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:
(1) L'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.

07

Warranty Policy

Your RENPHO product purchase is covered by a one year limited manufacturer warranty from the date of delivery. For warranty terms and conditions, please visit:

<https://renpho.com/pages/warranty-terms-and-conditions>

Note: Product registration is not required for the warranty. If you choose not to register your product, it will not diminish the product warranty.

Customer Service

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

TEL: +1(844) 417 0149 (US ONLY)
Monday-Friday 9:00AM-4:30PM
1800 MY RENPHO (1800 69 7367) (AU ONLY)
Monday-Friday 9:00AM-6:00PM (AEST)
Email: support@renpho.com (US&CA)
support-au@renpho.com (AU)

*For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

08